



Winner in the theme of Community:

Nominee:

Jemma Woolley (Northumbria Police)

The Winning Story: (Original Unedited Version)

Please tell us your nominee's story (What have they done? How have they gone that extra mile?):

The nominee has gone over and above to design and deliver engaging and impactful campaigns to help teach the public how to spot the signs of vulnerability, get them thinking and educate them what they can do to help.

She designed and delivered a social experiment in the city centre- this tested the public's response to someone who showed the early signs of dementia. She worked with charities to ensure this was accurately and sensitively done. She filmed the experiment and edited the footage into a video which was used on our social media channels.

A further strand of the campaign saw her develop a virtual reality experience to bring to life three real life examples of vulnerability- Child Sexual Exploitation, Coercive Control and Night Time Economy. The VR experience has been delivered to the community and gives real purpose to our key messages.

Please tell us how this story demonstrates professionalism in everyday policing:

She has really thought outside the box and introduced new approaches that have not been delivered by the Force before.

She is truly modernising our approach to campaigns and evaluating the impact they have. The nominee knew a three month campaign was not enough to cover vulnerability. As a force priority she wanted this to land really well with the public so decided to do a 12 month campaign to ensure she could evaluate the impact.

The nominee links the force priorities to everything she does and ensures that she is able to demonstrate the difference.

Please tell us what the lasting impact of the story is on colleagues or the public:

Quotes from the public include:

• "Good video. Simple but effective.

• "@xxxxxxxxx this got me too, not proud to admit this but I would have probably just dismissed that man, too busy, no time to help but not anymore. I know this will make me think differently next time.

On social media the reaction was huge, reaching over half a million people and was our most engaged Twitter content of the year so far. Our Facebook community also was incredibly supportive of the message – with 4,500 engagements on a single post and a resulting spike in followers for our page.