

Heathrow, UK  
January 30, 2013

### Siemens wins service support contract at Gatwick airport

Gatwick Airport Limited (GAL) has awarded a new 12 month service contract to Siemens Logistics and Airport Solutions to provide engineering support for the operation of the baggage handling systems at both the South and North terminals. The new contract follows the supply and installation of a range of new baggage handling systems for both arrivals and departures at Gatwick.

According to Tom Sharp, Engineering Manager, Controls at GAL, the contract will ensure maximum uptime with the opportunity to provide further system enhancements. 'GAL's objective is to secure fast response on-site support during operating hours to investigate and rectify suspected failures as quickly as possible and response timescales which allow initial assessment outside of normal operating hours, before the airport returns to an operational state,' he said.

Flexible on-site engineering support enables Siemens to provide GAL with additional or specialised resources to implement minor modifications and enhancements to the control systems to reflect changes in the configuration and layout of the conveyors as a day-by-day activity as well as respond to urgent calls to investigate suspected failures. 'This arrangement is collaborative with the training and support provided by Siemens Technical to the Gatwick Controls team to enhance a broader knowledge base', added Tom Sharp.

Out of hours emergencies will be covered by experienced engineering support on 24 hour call out. In addition, a tasking contract has been placed to access additional resources to assist with the implementation of on-going system changes and enhancements.

The contract to install a range of baggage screening and sorting equipment for both arrivals and departures for Gatwick Airport Limited has included the supply and commission of mechanical control equipment to operate baggage conveyors

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extending 2,500 metres, five new Hold Baggage Screening (HBS) lines and new baggage reclaim carousels dedicated for international arrivals.

At Gatwick South Terminal, the company has recently completed all 21 phases of the Baggage Electrical and Controls System installation as part of the Hold Baggage Screening (HBS) upgrade program. The upgrade, to provide additional and more flexible baggage handling capacity, has included the modification of four baggage sorting units and four baggage carousels, and the supply and commission of an additional 20 programme controllers to run six new HBS lines.

According to the Siemens Project Manager, Ken Lowe, extensive installation work lasting 22 months was carried out by the team from Siemens across several control areas of the new baggage hall and system including pre-sortation, HBS at levels 1/2, and rescreening at level 3 including links to both the carousel feed lines and sorter feed lines.

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\* Data includes intercompany revenue. Data may not be comparable with revenue reported in annual or interim reports.

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