

Poole, 3 June 2016

## Siemens maintenance teams take to the road with new tablet technology

Over 300 service operatives and engineers responsible for installing and repairing traffic equipment across the country have been equipped by Siemens with new bespoke tablet devices.

Providing improved communications and real-time access to service information, the tablets enable the completion of tasks and documentation electronically, speeding up efficiency of traffic maintenance processes whilst reducing travel, equipment downtime and ultimately improving customer service.

Matching the increasing adoption of smart technology at home, traffic installers and engineers in Siemens are now well on their way to a paperless environment at work. The tablets feature specially-designed electronic processes and applications to help deliver the latest in service updates, as well as Siemens' hosted fault and asset management system, InView.

As Field Services Director Mick Murphy explains, there's also a major emphasis on supporting Siemens' Zero Harm culture behind the investment; "This technology includes the Siemens Safety App, enabling timely and consistent logging of safety events, with the latest risk assessments, technical handbooks and audits all readily available with an easy search facility. Plus, without the need for cables, data interrogation with on-street equipment can be done from anywhere on the junction site, improving safety for our staff at busy intersections."

Siemens Engineer Kelvin Shergold commented "Completing a periodic inspection on the tablet rather than paper has been well received by both employees and customers. When we identify a failure during the inspection, a photograph is taken with the tablet and uploaded to InView along with the form, saving time and duplication".

The InView application gives engineers real-time visibility of incidents and is enhanced for use with the tablet as part of preventative maintenance strategies. Allocation, scheduling and real time update of tasks with 'follow up action' flagging to both Siemens and the Local Authority is available simultaneously, working together to help minimise disruption.

The tablets also have the added benefit of enhancing employee engagement, with internal enterprise social network and Siemens news apps installed to access internal knowledge hubs and technical forums with the rest of the organisation.

Siemens is the market leader in traffic management solutions. It manufactures and maintains the majority of traffic signal and control equipment across the UK. The company has several hundred skilled installation and maintenance engineers operating from a network of regional depots.

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This press release and a press pictures is available at [www.siemens.co.uk/press](http://www.siemens.co.uk/press)

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