

Heathrow, UK

18 December, 2014

Siemens wins contract to upgrade check-in technology at Gatwick Airport

Gatwick Airport Limited (GAL) has awarded a new contract to upgrade the first key area of check-in controls in the South Terminal to Siemens Postal, Parcel and Airport Logistics inclusive of design, supply and commission.

Gatwick's South Terminal comprises eight concourse check-in zones and more than 180 check-in desks linked to the baggage electrical and controls system running the automatic Hold Baggage Screening (HBS) operation. In total, the South Terminal covers 160,000 square metres and Gatwick serves around 38 million passengers a year flying to around 200 different destinations.

For Siemens, Iain McLeod, Project Manager said: 'Siemens secured this system critical project by demonstrating how we will meet key project deliverables whilst working in a live terminal environment'.

Matt Payne, Senior Engineering Manager for Baggage Projects at Gatwick said, 'the scheduled completion of the work by Siemens will enable Gatwick South to increase reliability and maintainability of the check-ins, with plans for the latest PLC technology uniformly being installed throughout the South Terminal Check-in areas. This will in turn improve the overall performance and efficiency of the baggage handling operations which will benefit both the airlines and passengers alike'.

The recent award of the new contract to Siemens completes another successful year for the company. Earlier in 2014, GAL renewed a 12 month service contract with Siemens to provide engineering controls support for the operation of the baggage handling systems at both the South and North terminals with an option to extend the contract for a further two years.

The renewal of the contract provides GAL with invaluable continuity to ensure maximum uptime of both terminal operations with the opportunity to provide on-going system enhancements. Flexible on-site engineering support enables Siemens to provide additional or specialised resources to implement minor modifications and enhancements to the control systems to reflect changes in the configuration and layout of the conveyors as a day-by-day activity as well as respond to urgent calls to investigate suspected failures.

Out of hours emergencies will be covered by existing experienced GAL Engineers and Siemens engineering support on 24 hour call out. In addition, a tasking contract has been placed to access additional resources to assist with the implementation of on-going system changes and enhancements.

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Siemens Postal, Parcel and Airport Logistics Limited

Siemens Postal, Parcel and Airport Logistics in the United Kingdom is headed by Dr. Thomas Bayer (Managing Director) and Steve Hayward (Finance Director). The company serves essentially two large groups of customers: airports/airlines and postal services. For airports and airlines, Siemens Postal, Parcel and Airport Logistics provides baggage and cargo handling lines. For postal, courier, express and parcel service providers, the company offers a range of letter and parcel sorting machines as well as address reading and coding solutions. The non-segment-specific software solutions as well as the comprehensive services provided by Siemens Postal, Parcel and Airport Logistics are equally attractive.

About Siemens AG

Siemens AG (Berlin and Munich) is a global technology powerhouse that has stood for engineering excellence, innovation, quality, reliability and internationality for more than 165 years. The company is active in more than 200 countries, focusing on the areas of electrification, automation and digitalisation. One of the world's largest producers of energy-efficient, resource-saving technologies, Siemens is No. 1 in offshore wind turbine construction, a leading supplier of combined cycle turbines for power generation, a leading provider of power transmission solutions and a pioneer in infrastructure solutions and automation and software solutions for industry. The company is also a leading supplier of medical imaging equipment – such as computed tomography and magnetic resonance imaging systems – and a leader in laboratory diagnostics as well as clinical IT. In fiscal 2013, which ended on September 30, 2013, revenue from continuing operations totaled €75.9 billion and income from continuing operations €4.2 billion. At the end of September 2013, Siemens had around 362,000 employees worldwide on the basis of continuing operations. Further information is available on the Internet at www.siemens.co.uk.