

Heathrow, UK
October 28, 2013

Siemens wins top industry award (again!)

For the second year running, Siemens Logistics and Airport Solutions has triumphed at the prestigious 2013 Airport Operators Association (AOA) Awards winning Best Service Provider and reaching the final of the Best Innovator category. The award was presented this month at the annual AOA conference and exhibition, dinner and awards ceremony in London.

As Best Service Provider, Siemens demonstrated the successful delivery of the mechanical, electrical and control systems for the new baggage handling system (BHS) for Heathrow's T2.

A long term project, extensive technical works on all phases of Heathrow's new Terminal 2 baggage handling operations by Siemens included the mechanical installation of 118 new check-in desks, more than 1,500 single belt conveyor drives and lifting devices extending over 5,000 metres, and a range of baggage sorting equipment from vertical sorter units and hoists to a number of automatic tag reader scanners and programme controllers. The operation covers 7,540 square metres and consists of 850 tonnes of fabricated steel.

Commenting on being honoured as AOA's Best Service Provider again this year, and for working on such a landmark project for Heathrow, Dr. Andrew Robinson, Managing Director of Siemens Logistics and Airport Solutions, said: 'Highlighting the company's consistent performance delivery, the AOA awards recognise best practice by the industry's leading contractors and dedicated project teams, and those involved at Siemens should be congratulated on reaching the finals in both categories and retaining Best Service Provider.'

In addition to winning the 2013 Best Service Provider award, Siemens reached the final of the Best Innovator category for introducing a ground-breaking new automatic baggage storage system for maximum airport efficiency and passenger convenience.

The company's new Baggage Warehouse is considerably faster, cheaper and less harmful to the environment than other solutions on the market. Based on a high warehouse, all types of baggage can be stored, retrieved and transferred fully automatically. The system combines the advantages of fast, efficient individual transport with space-saving sorting.

Nominees in this category have demonstrated how their product or service has met an airport's particular needs and requirements, has delivered an innovation solution to a defined need, and has added value to the airport and the services that it offers.

Earlier this year, Gatwick Airport Limited (GAL) awarded Siemens a new 12 month service contract to provide engineering support for the operation of the baggage handling systems at both the South and North terminals. The contract ensures maximum operational uptime with the opportunity to provide further system enhancements. GAL's objective is to secure fast response on-site support during operating hours to investigate and rectify suspected failures as quickly as possible and response timescales which allow initial assessment outside of normal operating hours, before the airport returns to an operational state.

Siemens has demonstrated over many years its logistics expertise and operational support at some of the world's busiest international airports. From Beijing to Madrid, the company has a proven track record for the operation and maintenance of a number of baggage handling systems and the technical capacity to integrate and improve systems and technology.

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Siemens plc

Siemens was established in the United Kingdom 170 years ago and now employs around 13,520 people in the UK. Last year's revenues were £3.2 billion*. As a leading global engineering and technology services company, Siemens provides innovative solutions to help tackle the world's major challenges, across the key sectors of energy, industry, infrastructure & cities and healthcare. Siemens has offices and factories throughout the UK, with its headquarters in Frimley, Surrey. The company's global headquarters is in Munich, Germany. For more information, visit www.siemens.co.uk

* Data includes intercompany revenue. Data may not be comparable with revenue reported in annual or interim reports.

Siemens Logistics and Airport Solutions

Siemens Logistics and Airport Solutions in the United Kingdom is headed by Dr. Andrew Robinson (Managing Director) and Steve Hayward (Finance Director). The company serves essentially two large groups of customers: airports/airlines and postal services. For airports and airlines, Siemens Logistics and Airport Solutions provides baggage and cargo handling lines. For postal, courier, express and parcel service providers, the company offers a range of letter and parcel sorting machines as well as address reading and coding solutions. The non-segment-specific software solutions as well as the comprehensive services provided by Siemens Logistics and Airport Solutions are equally attractive.