

November 9th, 2010

Siemens wins UK Excellence Award 2010

The British Quality Foundation recognises top performer in healthcare sector

In recognition of outstanding management practice and business success, a team of independent expert assessors at the British Quality Foundation (BQF) has awarded Siemens Healthcare the UK Excellence Award. This refreshes Siemens' previous win in 2006 and strengthens its commitment to improvement and excellence.

This year was the first opportunity for Siemens to apply for BQF assessment since 2006 and it is the only industry standard that considers a company's performance across the entire range of its business activities. The rigorous assessment process required the submission of a detailed description of its operations against nine main criterion and thirty two sub-criterion. Siemens Healthcare was deemed to have met all the requisites of a successful business – such as effective management of the organisation and delivering an excellent service in the eyes of customers, employees and the wider healthcare community.

"We are delighted to have won the UK Excellence Award this year and believe it is imperative in maintaining high levels of customer satisfaction and driving further improvements over the coming years. We continuously strive for excellence and believe it is our responsibility to ensure that all the business operations are as efficient and cost effective as possible," said Peter Harrison, Divisional Director, Imaging and Therapy at Siemens Healthcare. "The award from BQF demonstrates our ongoing commitment to providing customers with the best possible products and services to ensure we remain the recognised leader for quality management

within the healthcare industry. It is testament to a great team effort from a great team.”

Siemens Healthcare has also recently gained ISO14001 accreditation from the British Standard Institute (BSI) for its environmental management systems. This latest certification joins other acclaims including ISO9001 Quality Management, OHSAS 18001 Health and Safety and Investors in People.

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Picture caption:

Siemens Healthcare wins the British Quality Foundation’s UK Excellence Award 2010.

(From left to right: Frances Edmonds, author, broadcaster and keynote speaker at the award evening; Tania Songini, Financial Director at Siemens Healthcare; Peter Harrison, Divisional Director - Imaging and Therapy at Siemens Healthcare; and Warren Buckley, Non-Executive Director, BQF Board.



Notes to editors:

About Siemens in the UK

Siemens was established in the United Kingdom 167 years ago and now employs 16,915 people in the UK. Last year’s revenues were £4.2 billion. As a leading global engineering and technology services company, Siemens provides innovative solutions to help tackle the world’s major challenges, across the key sectors of energy, industry and healthcare. Siemens has offices and factories throughout the UK, with its headquarters in Frimley, Surrey. The company’s global headquarters is in Munich, Germany. For more information, visit www.siemens.co.uk

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