

DELIVERING THE UK'S



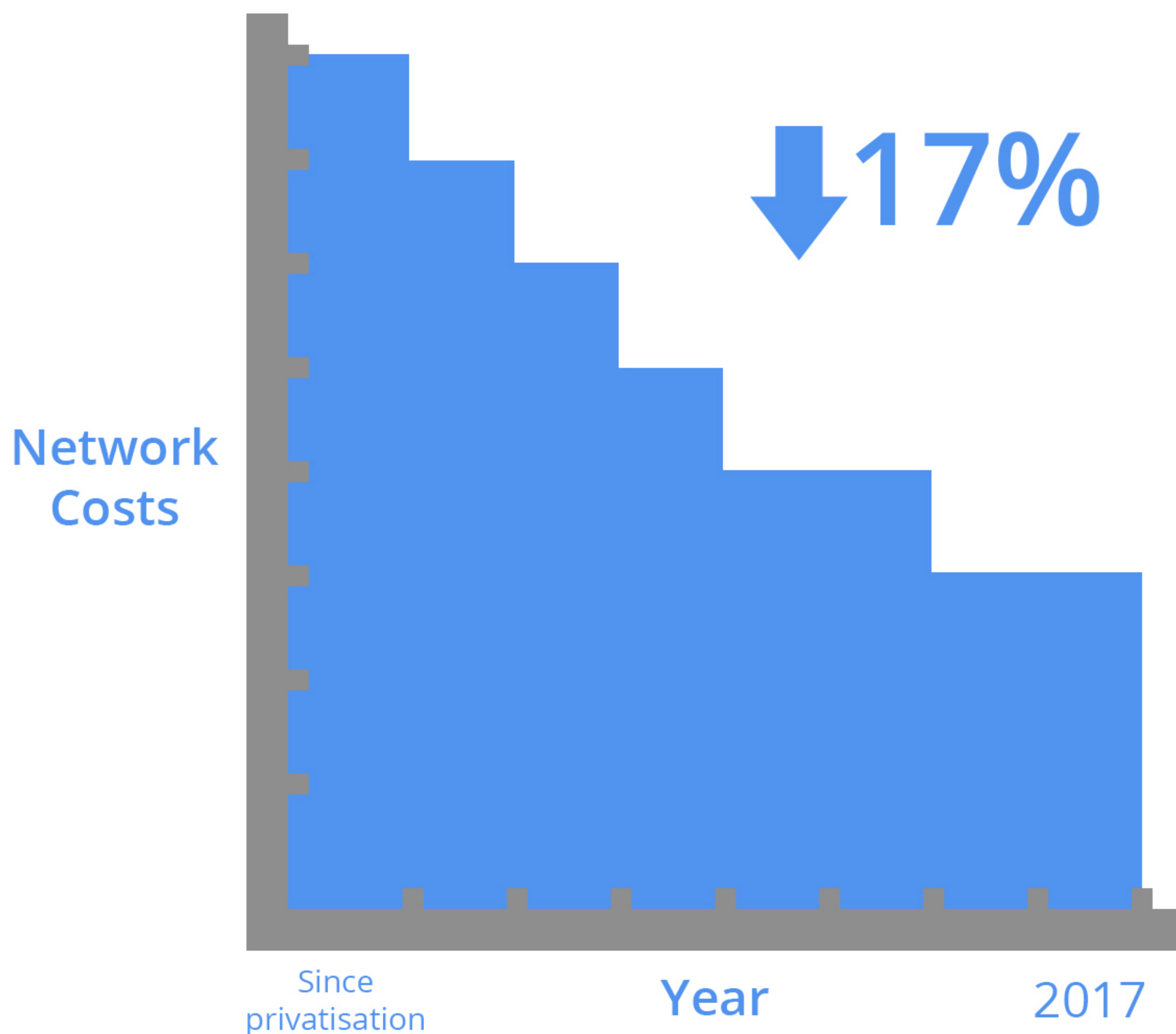
GAS & ELECTRICITY



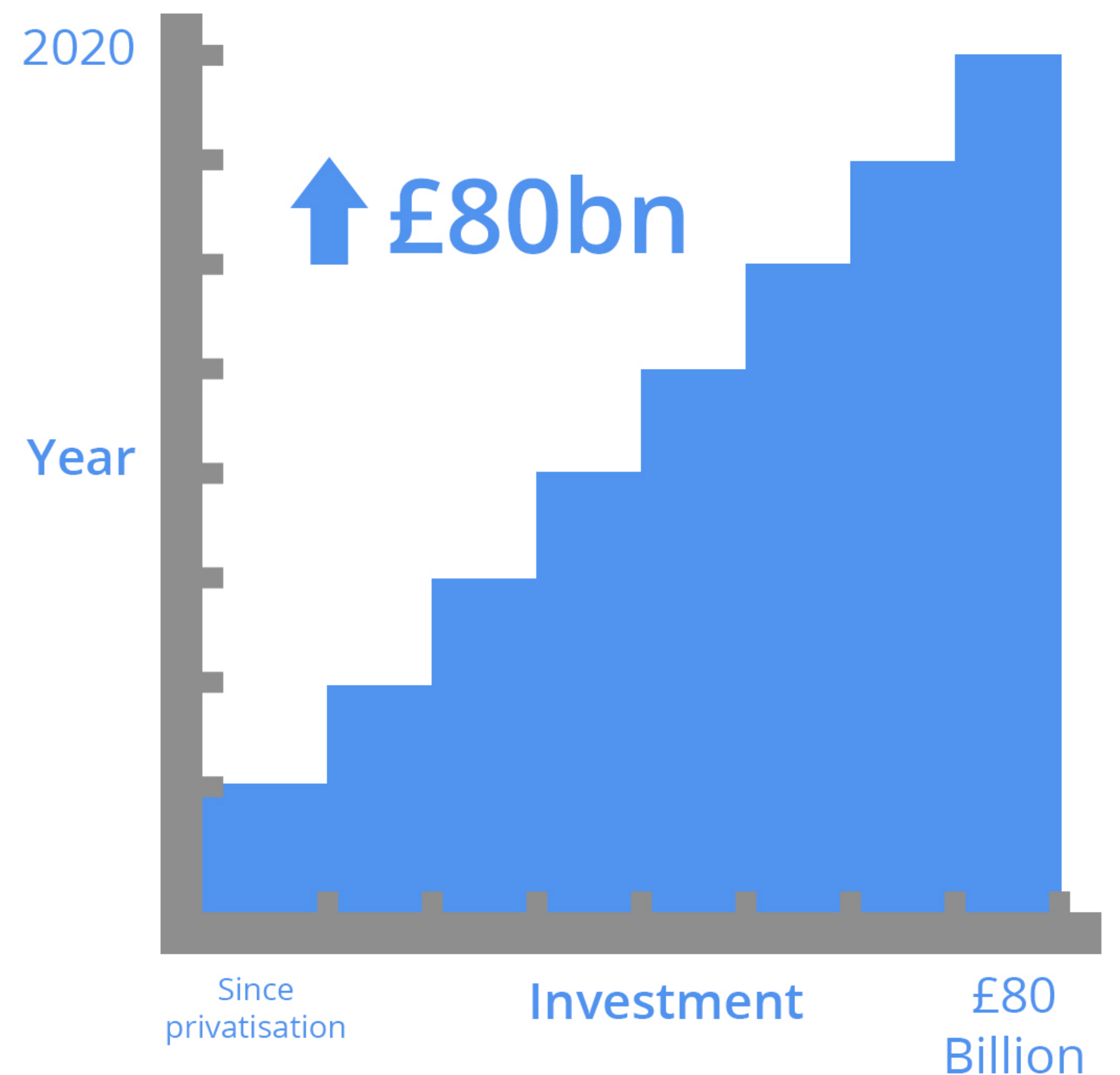
DELIVERING VALUE FOR MONEY



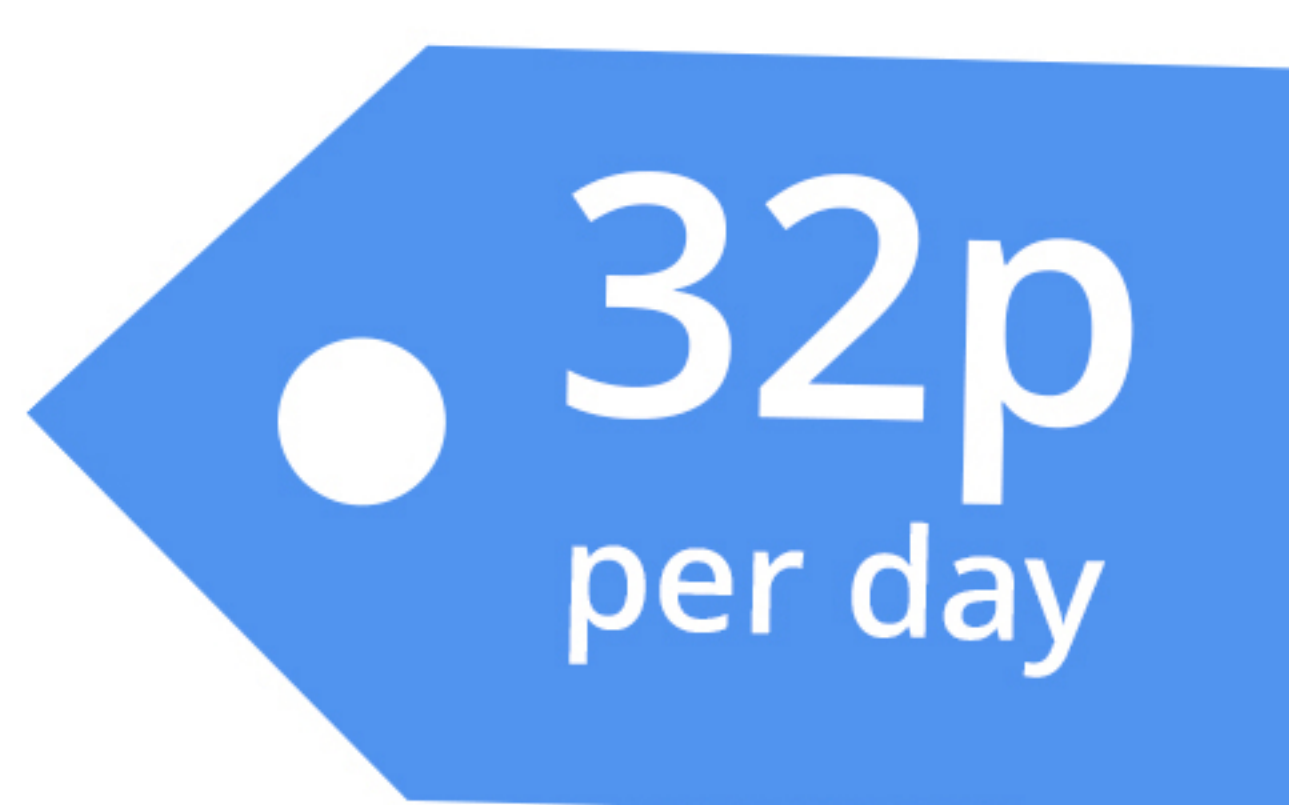
Gas and electricity distribution networks have **reduced** customer network **costs** by **17%** since **privatisation**.



The gas and electricity distribution networks will have **invested over £80 billion** of private investment by 2020 since privatisation.



The average UK gas distribution network part of the **customer's bill is £118.20 per year** which amounts to **32p per day** - that's **less than a packet of chewing gum**.



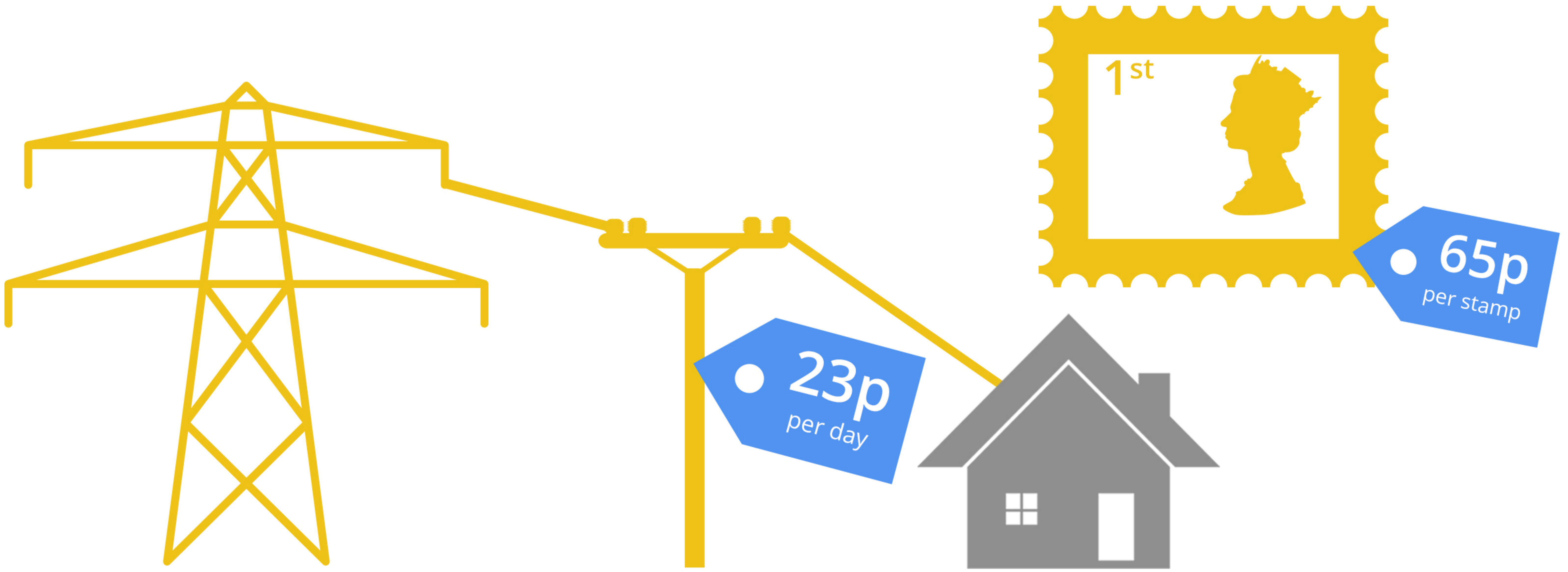
For this you get:

- Secure and reliable service
- Upgrade and maintenance
- Emergency Service
- Gas mains replacement programme
- Outstanding customer service
- Innovation





The **average UK electricity distribution network part of the customer's bill** is **£85.08 per year** which amounts to **23p per day** - less than half the cost of a first class stamp.



Under the **electricity distribution network business plans** for 2015 to 2023, **innovation and smart network solutions** will deliver close to **£1 billion of savings**. Customers are already seeing these benefits.

